

LIVE-IN CARE PRICING

AUGUST 2020



SHORT-TERM LIVE-IN CARE (less than 2 weeks in duration)

| You pay – chargeable by the day | The carer | Patricia White's | Total |
|---------------------------------|-----------|------------------|----------------|
| Individual | £112.60 | £45.40 | £158.00 |
| Couples | £135.60 | £45.40 | £181.00 |

For an assignment – such as respite, convalescence or emergency care - that lasts less than two weeks, but more than two days, we apply a premium rate to reflect the organisational and availability challenges faced in the introduction of carers. Should a care assignment be extended beyond this period, the charges would drop to the longer-term care rate (below).

LONGER-TERM LIVE-IN CARE (greater than 2 weeks in duration)

| You pay – chargeable by the day | The carer | Patricia White's | Total |
|---------------------------------|---------------|------------------|----------------|
| Individual | Companionship | £107.20 | £140.00 |
| | Advanced care | £115.20 | £148.00 |
| Couples | Companionship | £129.20 | £162.00 |
| | Advanced care | £143.20 | £176.00 |

Companionship

We offer live-in, round the clock assistance for those needing some level of personal care, including:

- Meal preparation
 - Light housework
 - Help looking after pets
 - Shopping, trips, visits and errands
 - Recreational support – help with getting to social events, hobbies and to see friends
 - Requires some assistance getting to/from the toilet
 - Is forgetful or repetitive (short-term memory loss)
- Requires some assistance with showering, bathing, washing, dressing, shaving and oral hygiene
 - Can be left alone for short periods
 - Needs some assistance in cutting up food
 - May need prompting to take medication or re-order prescriptions
 - Mobile or may require some steadyng, e.g. a walking stick

Advanced care

Clients with more specific needs are offered live-in, round the clock care at whatever level they require:

- Not mobile on their own and requires some supervision
- Requires full assistance with showering, bathing, washing, dressing, shaving and oral hygiene
- Is urine and or bowel incontinent and needs help maintaining toilet hygiene
- Is forgetful or repetitive (advanced) and requires constant supervision
- Needs commode, bottle or catheter bag emptied
- Cannot be left alone
- May need assistance to eat and drink
- Will need prompting to take medication or re-ordering prescriptions
- May have Dementia, Alzheimer's, Parkinson's, Multiple Sclerosis or require hoisting

If you need a little extra help during the night

If you only occasionally need care during the night, then a 'waking fee' can be charged by the carer (£11 for a single call, rising to a maximum of £22 should several calls a night occur). We recommend that this should cover a period of 8 hours, such as 11pm–7am, depending on daily routine.

We are mindful of the impact that a waking service will have on our carers' daytime support. Therefore, should multiple waking episodes occur, we recommend additional time off during the day for the carer, or an additional night carer.

VISITING CARE PRICING

AUGUST 2020

Patricia White's
EXEMPLARY HOMECARE

MONDAY TO FRIDAY (Weekends attract a £2 per hour increase to the carer rate only)

| | You pay – chargeable by the hour | The carer | Patricia White's | Total |
|------------|----------------------------------|-----------|------------------|---------------|
| Individual | 2-hour standard charge | £38.00 | £12.60 | £50.60 |
| | Additional per hour charge | £15.80 | £5.00 | £20.80 |
| Couples | 2-hour standard charge | £45.40 | £12.60 | £58.00 |
| | Additional per hour charge | £19.00 | £5.00 | £24.00 |

NIGHT DUTY

| | You pay – chargeable by the night | The carer | Patricia White's | Total |
|------------|-----------------------------------|-----------|------------------|----------------|
| Individual | Waking night duty | £163.20 | £32.80 | £196.00 |
| | Sleeper duty | £100.20 | £32.80 | £133.00 |
| Couples | Waking night duty | £196.20 | £32.80 | £229.00 |
| | Sleeper duty | £120.20 | £32.80 | £153.00 |

Waking night duty

The carer is on call during the night. They are awake, alert and making certain that the client is sleeping, resting or at least safe, sound and secure.

Sleeper duty

The carer is on hand in the client's home, on call should they be needed. A bed is requested for the carer, but you have peace of mind that there is someone on hand should they be needed. The carer may be called up to three times a night for periods of no longer than half an hour.

For all night duties, the hours are flexible depending on the need of the client, but they would typically cover 9pm through to 7am.

Our fees

All fees are inclusive of VAT. You pay Patricia White's a one-off registration fee of £210 to cover the initial consultation and set-up. You then pay a care service fee to the carer, plus an ongoing agency membership fee to Patricia White's to cover future introductions, respite, support and review services during and between periods of care provision.

- **Bank holidays** – During bank holidays, carer fees are charged at 2x the standard rate. Agency fees are charged at 1.5x the standard rate.
- **Couples** – Care for more than one client is charged at a premium rate to reflect the additional care provision required. Agency fees however remain at the standard rate. We reserve the right to review the care provision provided and insist on two carers should we deem the need to be beyond a single carer's capability.
- **Carer invoicing** – The carer will invoice you directly for their care fee, with you responsible for paying the carer at the end of each week (unless agreed with the carer otherwise).
- **Travel allowance** – This should always be agreed in advance of an assignment commencing. A visiting carer will charge a set fee of £4 per visit to cover their travel expenses, this will be added to the weekly invoice you receive from them. Live-in carers will charge for travel on their arrival and departure, this will be a maximum equivalent of a second-class train ticket from London (or their starting location if closer).
- **Work and rest time** – Though live-in care is unmeasured work, the daily average should be a maximum of 10 hours of care, plus a 2-hour break at a convenient time for the client(s). Should care be required during this period, then additional support should be arranged to allow the carer to take an appropriate break.



Patricia White's

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